

# WEST VIRGINIA UNIVERSITY ONLINE SOFTWARE ENGINEERING PROGRAM ORIENTATION

PART 3 OF 3 VIDEOS

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Ranked [#10 in US News and World Report](#) for Best Online Graduate  
Computer Information Technology Programs.



# PART 3 – TECHNOLOGY OVERVIEW

## AGENDA

- Knowledge Access for Students
  - Free Library Access Online
  - Free/Significantly Reduced Software Available
- Course Technology Details
  - WVU Online
  - eCampus Tutorials
  - ITS Help & Support
- Question & Answer



# KNOWLEDGE ACCESS FOR STUDENTS

- Free Library Access Online
- Free/Significantly Reduce Software Available



# LIBRARY SERVICES ONLINE & ORIENTATION MANUAL

- <https://lib.wvu.edu>
  - Access to extensive digital resources for research
  - Can reduce costs of textbooks/reference materials by using the online library
- *New Student Orientation Manual for Online Courses at* <https://online.wvu.edu/sites/default/files/Images/Students/docs/NewStudentOrientationManual.pdf>.
- The document provides information on WVU Online, eCampus, Billing, Portal, STAR, WVU eCampus, Service Desk, Policies, WVU Bookstore and important phone numbers.



# FREE/SIGNIFICANTLY REDUCED SOFTWARE AVAILABLE

WVU Information Technology Services Offers a Software List at <http://it.wvu.edu/services/slic/softwarelist>

- Adobe Creative Cloud
- Other Adobe Products
- AutoCAD
- ChemDraw
- Endnote
- Kaspersky Antivirus
- Mathematica
- MATLAB
- **Microsoft Office**
- **Microsoft Project**
- Microsoft Windows 7
- Microsoft Windows 8
- Qualtrics
- Redhat
- Roxio Easy Media Creator 2010
- SAS/JMP
- SPSS
- Symantec Ghost
- WinZIP



# LANE COMPUTER SCIENCE & ELECTRICAL ENGINEERING COMPUTING RESOURCES

- Additional resources are available from our LCSEE Department:
  - <http://lcseesystems.wvu.edu/documentation/student-docs>
  - One example is access to LOUD
- Help for these services are available at:
  - <http://lcseesystems.wvu.edu/>
- You can reference the LCSEE Blog Posts



# COURSE TECHNOLOGY DETAILS

- WVU Online
- eCampus Tutorials
- ITS Help & Support



# WVU ONLINE

- Go to: <https://online.wvu.edu/Students>
  - A wealth of resources are available from here.
- **The MSSE and Certificate Programs** are listed
  - <https://online.wvu.edu/SoftwareEngineeringMSSE>
- **WVU Portal**
  - <https://portal.wvu.edu>
- **Student Accounts**
  - <http://studentaccounts.wvu.edu/home>





# GETTING TO KNOW ECAMPUS

- All courses are facilitated through our WVU Online Campus - <http://online.wvu.edu/>
- The platform used for instruction is called WVU eCampus – <https://ecampus.wvu.edu/>
- The best place to start is Getting Started:
  - <http://ecampusinfo.wvu.edu/getting-started>
- You can be anywhere with Internet access and a compatible computer meeting the minimum system requirements is located.
  - Requirements: <http://ecampusinfo.wvu.edu/getting-started/technical-info/computer-requirements-and-supported-browsers>



# GETTING TO KNOW THE ONLINE TECHNOLOGY

- Go to: <http://ecampusinfo.wvu.edu/getting-started/student-orientation>
  - The orientation will guide you to success!
- You should take the tutorial available on the website and in all course: <http://ecampusinfo.wvu.edu/student-resources/tutorials>
  - Many other questions can be answered for you from this site



# INFORMATION TECHNOLOGY SERVICE DESK - HELP

- Contact Toll Free: 1-877-327-9260
  - 304-293-4444
- Go to: <http://it.wvu.edu/home>
  - Log your problem online
- Email: [ITSHelp@mail.wvu.edu](mailto:ITSHelp@mail.wvu.edu)

Please, don't call your instructor or me first because if you are having technical problems this is your first stop for the fastest help.



# QUESTIONS?

CONTACT ME, I'M ALWAYS AVAILABLE.

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